

Terms and Conditions | Melapress

V3.0 | 8 September 2026

These Terms and Conditions apply to purchases made on or after 8 September 2026. If you purchased your Melapress subscription before 8 September 2026 and your subscription is still managed through our previous licensing and billing system, please see our [Previous Terms and Conditions](#).

This document contains the Terms and Conditions of Melapress, a trade name of 3R1C B.V., with its principal office located at Posthoornstraat 17, 3011WD in Rotterdam, The Netherlands and registered with The Dutch Chamber of Commerce (Kamer van Koophandel) under registration no. 74153552 (hereinafter referred to as “Melapress”).

Article 1. Definitions

The capitalized terms in these Terms and Conditions, both singular and plural, are considered to have the meaning as described in this article:

1.1. Account: the account of Customer, which is accessible via the Website and grants access to the Dashboard and/or Plugins.

1.2. Agreement: any arrangement or agreement between Melapress and Customer regarding the Plugins provided to Customer, of which these Terms and Conditions and, where applicable, the [Data Processing Agreement](#) are an integral part.

1.3. Customer: the natural person or legal entity, acting in a professional capacity, who buys (a) Melapress Plugin(s).

1.4. Dashboard: the dashboard that provides Customer access to Customer information, such as payment details, purchase history, invoices and licenses and downloads.

1.5. Intellectual Property (Rights): all intellectual property rights wherever in the world, whether registrable or unregistrable, registered or unregistered, including any application or right of application for such rights (including copyright and related rights, database rights, confidential information, trade secrets, know-how, business names, trade names, trademarks, service marks, passing off rights, unfair competition rights, patents, petty patents, utility models, semi-conductor topography rights and rights in designs).

1.6. Parties: Customer and Melapress.

1.7. Plugin: any plugin that is developed by Melapress and which is downloaded by Customer.

1.8. Terms and Conditions: these terms and conditions.

1.9. Trial Period: the seven (7) or fourteen (14) day period in which Customer can try out the Plugin for free.

1.10. Website: the websites of Melapress via which Customer can buy the Plugins. The URLs of these websites can be found on <https://melapress.com>.

1.11. Writing: paper writings, e-mail, communication by fax, to the extent the identity of the sender and the integrity of the message can be sufficiently established.

Article 2. Terms and Conditions, conclusion of Agreement

2.1. These terms and conditions apply to the Agreement, to any legal act preceding or resulting from it and all uses of Melapress Plugins. The terms and conditions shall also apply to any new or additional agreements that may be entered into in the future between the Parties, without the terms and conditions having to be declared applicable and/or provided again, except where situations where the terms and conditions are expressly rejected in writing when concluding the agreement.

2.2. The applicability of any terms and conditions of Customer is expressly excluded.

2.3. The Agreement is concluded and enters into effect for an indefinite time at the moment Customer accepts the offer of Melapress through the Website and performs their first payment.

In case of a Trial Period, the Agreement will be entered into effect after the end of the Trial Period. Customer may terminate the Agreement at any moment through their Account or by sending an email to support@melapress.com.

2.4. Deviations and additions to these Terms and Conditions are only valid if they are agreed by Parties in Writing.

Article 3. Responsibilities, ordering and access to the Plugins

3.1. The following provisions do not apply if a Customer downloads a free Plugin directly from the Website.

3.2. To buy a Plugin, Customer needs to access the Website, which will lead Customer to the ordering process for a subscription of the ordered Plugin.

3.3. An Account is automatically created for Customer on the Melapress store. This account is needed to access and maintain the purchased Plugins. Melapress will provide the needed information to access and maintain the Dashboard and Plugins. Customer is responsible for keeping all log-in credentials secure.

3.4. Melapress is responsible for support and developing updates insofar as set out in these Terms and Conditions. Customer is only entitled to receive support and updates as referred to in this paragraph if it has entered into an agreement with Melapress.

3.5. For any questions, problems or feedback, Customer can get in touch with Melapress [through this link](#).

Article 4. Payment

4.1. Payment for the services is based on a subscription model. Customer will pay in advance on a yearly basis. Payment will be made through PayPal or Stripe, depending on the choice of Customer.

4.2. Depending on the choice Customer has made, the subscription service will also either be set up through PayPal or Stripe.

4.3. Any given discounts only apply to the first term of the purchased subscription, unless otherwise stated.

4.4. Melapress offers a thirty day money back guarantee. This guarantee offers that, if at any time within the first thirty days of purchasing a Plugin and Customer decides the Plugin is not for them, Melapress will refund the full price paid by Customer during the initial purchase. Melapress will only refund the initial purchase after Customer contacts the Support Team, as mentioned in Article 8.

4.5. Melapress will not provide refunds for product upgrades or renewals after 15 days from the renewal date. Transaction fees will not be refunded. Customer can cancel the subscription anytime from the [My Account portal](#), with effect at the end of the then-current subscription. Melapress notifies Customer about upcoming renewals a couple of weeks before via email, therefore Customer is responsible to cancel the subscription before the renewal date if Customer does not wish to renew the subscription.

Article 5. Plugins

5.1. Melapress provides its Plugins on an “as-is” basis. This means that Melapress does not and cannot guarantee any functioning of the Plugins, including functioning with third party plugins, extensions, themes and web browsers. Customer is solely responsible for the use and installation of the Plugins. Melapress uses best efforts to properly test and support the Plugins and will provide support for third party plugin conflicts at its own discretion.

5.2. Customer must use the Plugin in accordance with the purpose of the Plugin. Customer may not use the Plugin:

- **a.** in any way that is unlawful, illegal, fraudulent or harmful; or
- **b.** in connection with any unlawful, illegal, fraudulent or harmful purpose or activity.

5.3. Customer must refrain from using the Plugin in such a way that causes nuisance, hindrance or damage to Melapress and/or third parties, or their systems and networks.

5.4. Melapress may recover from Customer any loss and/or damage sustained as a result of violations of the rules under this article. Customer indemnifies Melapress against any and all third-party claims pertaining to loss and/or damage arising from a violation of the rules under this article.

5.5. Melapress may from time to time make changes to the Plugins. Feedback and suggestions are welcome but ultimately Melapress decides which adaptations to carry out (or not).

Article 6. Intellectual Property

6.1. The Plugin, its source files, as well as all related materials and information, is the Intellectual Property of Melapress (or its licensors). None of these items may be copied or used without the prior written permission of Melapress, except in cases where that is permitted under mandatory law.

6.2. Melapress provides Customer with a non-exclusive, non-sublicensable, non-transferable license to use the Plugin(s). This license includes any changes as mentioned in Article 5.5 and updates as mentioned in Article 7.

6.3. In case Customer downloads the Plugin for free, Melapress provides Customer a revocable, non-exclusive, non-sublicensable, non-transferable license to use the Plugin according to its purposes, from the moment Customer downloads the Plugin.

6.4. Customer grants Melapress a perpetual and unlimited license to use information, not being personal data, that Customer sends to Melapress, for example bug reports or suggestions for improvement, for the Plugins.

6.5. Melapress uses GNU open source software in its Plugins. Customer will strictly comply with the terms set forth in a modified GNU General Public License, which can be found on: <https://plugins.svn.wordpress.org/wp-security-audit-log/trunk/license.txt>. Customer is not allowed to resell or redistribute the license, unless otherwise agreed.

6.6. An overview of all licenses that can be purchased is available on the Website. Customer has the option to purchase an unlimited-site license. This grants Customer the right to install and use the Plugin on an unlimited number of websites, provided that such websites are:

- **a.** owned and operated by Customer for Customer's own business purposes; or
- **b.** owned and operated by Customer's clients, where Customer provides services to such clients under a direct contractual relationship.

6.7. Customer shall not use an unlimited-site license to install the Plugin on websites of third parties outside the scope of this article, including but not limited to reselling, sublicensing, or distributing access to the Plugin to third parties who are not clients of Customer.

6.8. Upon request by Melapress, Customer shall provide reasonable evidence demonstrating that the websites on which the Plugin is installed fall within the permitted scope of this article. Failure to provide such evidence within fourteen (14) days gives Melapress the right to terminate the Agreement after providing Customer with a written notification.

Article 7. Updates

7.1. Melapress shall use best efforts to maintain the Plugins for the duration of the Agreement. In this regard, Melapress shall at its own discretion provide updates of the Plugins, which are accessible via the Dashboard. If Customer has downloaded a free Plugin through [the Website](#) or the [WordPress.org](#) plugins repository, Melapress shall use best efforts to maintain the Plugins for a reasonable period, determined at its own discretion. Customer is solely responsible for downloading the most recent version of the Plugin available. Melapress is not liable for any damages resulting from not having installed the most recent version of the Plugin.

7.2. Customer will, on request, provide Melapress with the requested data (such as log reports or settings) for the purposes of fixing technical problems regarding the Plugins.

Article 8. Support

8.1. Melapress shall provide support for the term of the Agreement. Customer can access support by submitting a support ticket on <https://melapress.com/support/submit-ticket/> or by sending an email to support@melapress.com. Melapress will use best efforts to respond to support requests within twenty-four (24) hours if the request is received on business days during business hours (Monday to Friday from 9AM till 5PM CET).

Article 9. Publicity

9.1. Melapress may only use Customer's name and logo in promotional materials, including press releases (provided that Melapress allows Customer to review the content prior to issuance) and case studies, white papers, event materials, presentations, published media and earnings calls, in all media, now known or which shall become known in the future, after prior Written consent of Customer.

9.2. In deviation from the above, Melapress may publish Customer's name and logo on its Websites without prior Written consent of Customer, unless Customer sends Melapress a Written notice that it cannot use Customer's name and logo on the Websites

Article 10. Confidentiality

10.1. If, in connection with Customer's use of the Plugins, Melapress gets access to any confidential non-public information from Customer, Melapress shall protect this information by a reasonable degree of care against unauthorized disclosure, provided that the information is marked as confidential, or should reasonably be regarded as confidential under the given circumstances.

Article 11. Liability

11.1. During the Trial Period, or if Customer downloaded (a) Plugin(s) for free, Melapress will not be liable for any loss and/or damages resulting from an attributable failure in the performance of the Agreement, an unlawful act or otherwise, unless in cases of willful misconduct or deliberate recklessness by management of Melapress.

11.2. For the term of the Agreement after the Trial Period, the remainder of the provisions of this article apply.

11.3. The liability of Melapress for loss and/or damages for each event (where a series of consecutive events is considered to constitute a single event) will be limited to the amount (exclusive of VAT) that Customer has paid under the Agreement regarding a Plugin during the three (3) months immediately preceding the breach or the act giving rise to liability.

11.4. Without prejudice to the foregoing, Melapress shall only be liable for direct damages suffered by Customer. For the purposes of this Agreement, the Parties agree that 'direct damages' shall exclusively mean:

- **a.** reasonable costs incurred by Customer to urge Melapress to properly perform the Agreement;
- **b.** reasonable costs incurred to determine the cause and extent of the damages suffered;
- **c.** reasonable costs incurred by Customer to prevent or limit direct damages as defined in this article, insofar as such costs demonstrably contributed to preventing or limiting said direct damages.

11.5. Melapress is not liable for any indirect damages. Indirect damages are all damages that are not direct damages.

11.6. Melapress is not liable for any damages suffered by Customer after the Agreement has been terminated and Customer has not ceased using the Plugins.

11.7. The liability of Melapress due to an attributable failure only arises if Customer gives Melapress immediate and proper notice of default in Writing, thereby setting a reasonable term to remedy the failure, and Melapress continues to attributable fail in the fulfillment of its obligations after that term. The notice of default must contain as detailed a description as possible of the failure, so that Melapress is able to respond adequately.

11.8. Any limitation or exclusion of liability shall not apply in the event that the loss and/or damage is attributable to:

- **a.** willful misconduct or deliberate recklessness on the part of the management of Melapress; or
- **b.** death or bodily injury.

Article 12. Force Majeure

12.1. Melapress cannot be obliged to fulfill any obligation if fulfillment is prevented as a result of force majeure. Nor can Melapress be held liable for any damage resulting from this.

12.2. A force majeure includes, but is not limited to, the following situations: power failures, internet failures, failures in the telecommunications infrastructure, network attacks (including (d)dos attacks), attacks by malware or other malicious software, internal disturbances, mobilization, war, terror, strikes, and export barriers, supply stagnation, fire and flooding.

Article 13. Changes to the Terms and Conditions

13.1. Melapress has the right to amend the Agreement and/or Terms and Conditions unilaterally. Melapress shall announce the amendment to Customer at least thirty days prior to its entry into force in Writing, through the Website or Dashboard. Any amendments to the Terms and Conditions shall also apply to existing Agreements.

Article 14. Miscellaneous

14.1. The Terms and Conditions shall be governed by Dutch law. English language words used in the Terms and Conditions intend to describe Dutch legal concepts only and the consequences of the use of those words in any foreign law shall be disregarded.

14.2. To the extent not otherwise provided for in mandatory law, all disputes related to the provided service will be submitted to the competent Dutch court in the jurisdiction where Melapress is established.

14.3. The version of any communication of information as recorded by Melapress shall be deemed to be authentic, unless Customer supplies proof to the contrary.

14.4. If any provision of the Terms and Conditions will be held to be invalid or unenforceable for any reason, the remaining provisions will continue to be valid and enforceable. In that case, Parties will determine (a) new provision(s) as a replacement, which will give shape to the intention of the original provision as much as legally possible.

14.5. Customer is not entitled to transfer the rights and obligations under the Terms and Conditions to a third party, including a merger or takeover, without the written permission of Melapress.

14.6. Customer grants Melapress the right to, without requiring the express permission of Customer, transfer the rights and obligations under the Terms and Conditions in full, or parts thereof, to parent companies, sister companies and/or subsidiaries and/or to a third party. Melapress will notify Customer if such a transfer has taken place.